# FINANCIAL AUDIT

# Commonwealth of Pennsylvania Department of Labor and Industry State Workers' Insurance Fund

Harrisburg, Pennsylvania
For the years ended December 31, 2015
And December 31, 2014

December 2016



Commonwealth of Pennsylvania Department of the Auditor General

Eugene A. DePasquale • Auditor General

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# **BACKGROUND**

The State Workers' Insurance Fund (SWIF) is a self-sustaining fund operating within the Department of Labor and Industry for the purpose of providing workers' compensation insurance to employers, including those refused policies by private insurance firms. SWIF is subject to underwriting rules, classifications, and rates promulgated by rating bureaus authorized by the State Insurance Commissioner. A board consisting of the Secretary of Labor and Industry, the State Treasurer, and the Insurance Commissioner oversees operations of the fund.



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EUGENE A. DEPASQUALE AUDITOR GENERAL

# **Independent Auditor's Report**

The Honorable Tom Wolf Governor Commonwealth of Pennsylvania Harrisburg, PA 17120

#### **Report on the Financial Statements**

We have audited the accompanying Statements of Admitted Assets, Liabilities and Surplus-statutory basis of the State Workers' Insurance Fund (SWIF) as of December 31, 2015, and December 31, 2014, and the related Statements of Operations and Changes in Surplus-statutory basis and the Statements of Cash Flows-statutory basis for the years then ended, and the related notes to the financial statements.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with statutory accounting practices as prescribed or permitted by the Insurance Department of Pennsylvania. Management is also responsible for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

### Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## **Opinion**

In our opinion, the financial statements referred to above present fairly, in all material respects, the admitted assets, liabilities and surplus of SWIF as of December 31, 2015, and December 31, 2014, and the results of its operations and its cash flows for the years then ended in accordance with statutory accounting practices as prescribed or permitted by the Insurance Department of Pennsylvania as described in Note A.

# Basis of Accounting

We draw attention to Note A of the financial statements, which describes the basis of accounting. As described in Note A to the financial statements, the financial statements are prepared by SWIF in accordance with statutory accounting practices as prescribed or permitted by the Insurance Department of Pennsylvania, which is a basis of accounting other than accounting principles generally accepted in the United States of America, to meet the requirements of the Insurance Department of Pennsylvania. The effects on the financial statements of the variances between these regulatory accounting practices and accounting principles generally accepted in the United States of America, although not reasonably determinable, are presumed to be material. Our opinion is not modified with respect to this matter.

# **Emphasis of Matter**

As discussed in Note E, the insurance loss liability of SWIF is based on actuarial analysis of historical experience adjusted to estimate the impact of Act 44 of 1994 and Act 57 of 1996 and changes in claims management practices adopted by SWIF management. Because of the length of time required for the actual insurance loss liability to be determined and the uncertainty regarding whether the adjusted data will be supported by future claim payments, the actual liability may vary significantly from the estimated amount provided for in the Statements of Admitted Assets, Liabilities and Surplus-statutory basis.

#### **Other Matters**

#### Supplementary Information

Our audit was conducted for the purposes of forming an opinion on the statutory financial statements as a whole. The management's discussion and analysis is presented for purposes of additional analysis and is not a required part of the statutory financial statements. Such information has not been subjected to the auditing procedures applied in the audit of the statutory financial statements, and accordingly, we do not express an opinion or provide any assurance on it

#### Other Information

The background has not been subjected to the auditing procedures applied in the audit of the financial statements, and accordingly, we do not express an opinion or provide any assurance on it.

# Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report dated December 2, 2016, on our consideration of SWIF's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering SWIF's internal control over financial reporting and compliance.

#### Restriction on Use

Our report is intended solely for the information and use of the board of directors and management of SWIF, others within the entity, and for filing with the Insurance Department of Pennsylvania, and is not intended to be and should not be used by anyone other than those specified parties.

December 2, 2016

Eugene A. DePasquale Auditor General

Eugent: O-Pager

#### SWIF MANAGEMENT'S DISCUSSION AND ANALYSIS

# **Assets and Liabilities**

The State Workers' Insurance Fund (SWIF) disclosed total admitted assets of \$1.508 billion as of December 31, 2015. This was a decrease of \$34.3 million or 2.2% from 2014. Cash and invested assets decreased from \$1.459 billion in 2014 to \$1.427 billion in 2015 or a \$32.7 million decrease. The largest portion of the decrease came from a \$21.6 million decrease in bonds. The remaining components of this difference in total admitted assets were decreases in short term investments of \$6.5 million, deferred premium and installments of \$4 million, and stocks of \$4 million. These decreases were offset by an increase in reinsurance receivables of \$1.9 million.

SWIF's total liabilities decreased to \$1.715 billion, a decrease of \$3.1 million or 0.2% from the prior year. Total unpaid losses decreased as of year end 2015 to \$1.356 billion from \$1.366 billion in the prior year, a decrease of \$10 million or 0.7%. The reserve for loss adjustment expenses increased to \$248 million from \$227.8 million. This resulted in a net increase in loss and loss adjustment expense reserves of \$10.1 million. All other liabilities decreased \$13.2 million mainly due to unearned premiums decreasing from \$84.8 million to \$75.8 million.

### **Surplus**

Surplus as regards policyholders was (\$207.2) million, a decrease of \$31.2 million or 17.7% for 2015 as compared to the reported deficit of (\$176) million in 2014. SWIF's net loss before other changes in surplus for 2015 was \$10.6 million versus net income in 2014 of \$12.4 million. The decline in surplus was largely due to the net loss of \$10.6 million accompanied by a change in unrealized capital losses of (\$14.5) million and a change in nonadmitted assets of (\$6.2) million.

SWIF continues to address its negative surplus and has implemented several initiatives to address this issue, as outlined below in the section titled Future Initiatives.

#### **SWIF MANAGEMENT'S DISCUSSION AND ANALYSIS (Continued)**

### **Operational Results**

SWIF recorded a net loss before other changes in surplus of \$10.6 million for 2015. This is a decrease of \$23 million as compared to the 2014 net income of \$12.4 million. Earned premiums decreased by \$2.5 million or 1.1%, to \$222.9 million in 2015 from \$225.4 million in 2014. This decline in earned premium was accompanied by a decrease in loss and loss adjustment expenses incurred of \$7.2 million. Losses incurred decreased \$31.1 million while loss adjustment expenses incurred increased \$23.9 million. This increase in loss adjustment expense incurred was due to an increase in the paid loss adjustment expense to paid loss ratio.

Net investment income earned (excluding realized capital gains/losses) increased to \$39.6 million in 2015 from \$36.9 million in 2014. The decrease in overall net investment income was fueled by a decrease in net realized capital gains. SWIF recorded net realized capital gains of \$13 million in 2015, a decrease of \$44.3 million from the prior year. During 2015 SWIF saw a decrease in its investment portfolio performance as total yield fell to 0.4% from 7.5%. The yield of SWIF's fixed income portfolio decreased from 7.0% in 2014 to 0.6% in 2015.

During 2015, SWIF also had a \$5.3 million net loss in charged off premium that was included in SWIF's net loss. This premium was ruled uncollectible and charged off through the Pennsylvania Attorney General's Office.

### **Future Initiatives**

SWIF's Compromise and Release Initiative continues to produce savings in future reserves. During 2015, 833 claims were settled that resulted in loss reserve savings of \$69.1 million.

SWIF continued to reduce staffing through attrition. During 2015, SWIF's filled complement was reduced by 11 positions from 2014.

SWIF contracted with Hoover Rehabilitation Inc. in May 2013 for their Medical Bill Repricing, Preferred Provider Organization (PPO), Pharmacy Benefit Management (PBM), and Durable Medical Equipment (DME). During 2015, SWIF realized net savings below medical bill fee schedule of 12.07% for medical bill payment savings of \$13 million. Since inception, this program has realized net savings of 12.12% or \$41.8 million.

### **SWIF MANAGEMENT'S DISCUSSION AND ANALYSIS (Continued)**

During 2015, SWIF's Customer Service Unit handled 75,669 of the 89,470 calls received or 84.6% of all calls. This unit eliminates the need to transfer calls to the Underwriting, Claims, Auditing, and Accounting Divisions. This unit also handled 6,786 first report of injury calls.

SWIF's current computer system went live in 2005. In 2014, SWIF began to develop a request for proposal for a new system, with a planned release in 2016. It is anticipated that the new system will allow for the enhanced use of online capability to provide expanded customer service features for SWIF policyholders and claimants.

During 2015, SWIF renewed its reinsurance treaty, lowered retention by \$10 million, and increased coverage for a covered event from \$60 million to \$65 million, including coverage for a nuclear, biological, chemical, and radiological exposure (NBCR) terrorism event.

Effective April 2015 SWIF increased its Commercial Loss Cost Multiplier (LCM) form 2.549 to 2.702 and Coal LCM from 1.718 to 1.792.

SWIF increased the Pennsylvania Compensation Rating Bureau (PCRB) Loss Cost for fifty-one classifications by 5% effective April 1, 2015. The increase was due to the fact that SWIF's loss experience was worse than the industry loss experience.

SWIF plans to review and update its calculation on minimum premium policies to bring its premiums more in line with the expenses incurred in writing and maintaining these policies. SWIF anticipates implementing this update in the fourth quarter of 2016.

# STATE WORKERS' INSURANCE FUND STATEMENTS OF ADMITTED ASSETS, LIABILITIES AND SURPLUS STATUTORY BASIS

**DECEMBER 31, 2015 and 2014** 

	(Expressed in Thousands)		
ADMITTED ASSETS	<u>2015</u>	<u>2014</u>	
<u>Investments</u>			
Bonds	\$ 1,240,374	\$ 1,262,009	
Stocks	122,799	126,803	
Short-term investments	60,077	66,558	
Total investments - Note B	\$ 1,423,250	\$ 1,455,370	
Cash			
On deposit in Treasury Department	\$ 3,272	\$ 3,864	
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Receivables			
Uncollected premiums in course of collection	\$ 7,223	\$ 6,687	
Premiums, agents' balances, and installments booked but			
deferred and not yet due	58,421	62,463	
Reinsurance recoverable on loss payments	6,204	4,436	
Interest due and accrued on investments	9,573	9,589	
Funds held by or deposited with reinsurance companies	14	14	
Other amounts receivable under reinsurance contacts	130	0	
Administration fee LTV Steel receivable	15	0	
Total receivables	\$ 81,580	\$ 83,189	
<b>Total Admitted Assets</b>	\$ 1,508,102	\$ 1,542,423	
<u>LIABILITIES AND SURPLUS</u>			
<u>Liabilities</u>	ф. 1.25c 0c0	Φ 1266146	
Net unpaid losses – Notes C and E	\$ 1,356,069	\$ 1,366,146	
Unpaid loss adjustment expenses	247,990	227,800	
Reinsurance payable	45	38	
Premium deficiency reserve	1,044	7,436	
Accrued administrative expenses	11,255	8,029	
Unearned premiums	75,835	84,796	
Policyholders' premium credit balances Restricted account – Commonwealth Self Insurance	12,207 2,322	13,159	
Policyholder deposits	2,322	2,213 2,561	
Net payable for securities	1,873	2,348	
Other liabilities	4,459	3,852	
Total liabilities	\$ 1,715,272	\$ 1,718,378	
Total habilities	Ψ 1,713,272	Ψ 1,710,370	
<u>Surplus</u>			
Unassigned surplus (deficit) – Note F	\$ (207,170)	\$ (175,955)	
Total surplus (deficit) as regards policyholders	\$ (207,170)	\$ (175,955)	
Total Liabilities and Surplus	\$ 1,508,102	\$ 1,542,423	

<sup>-</sup> The notes to the financial statements are an integral part of these statements. -

# STATE WORKERS' INSURANCE FUND STATEMENTS OF OPERATIONS AND CHANGES IN SURPLUS STATUTORY BASIS FOR THE YEARS ENDED DECEMBER 31, 2015 and 2014

(Expressed in Thousands)

Underwriting Income		<u>2015</u>			<u>2014</u>
Premiums earned	\$	222,908		\$	225,424
<b>Underwriting Expenses</b>					
Losses incurred	\$	202,840		\$	233,911
Loss adjustment expenses	Ψ	59,331		Ψ	35,433
Other		25,089			21,692
Change in premium deficiency reserve		(6,393)			5,779
Total underwriting expenses	\$			\$	
Total underwriting expenses	Ф	280,867		Ф	296,815
Net Underwriting Gain (Loss)	\$	(57,959)	. <u>-</u>	\$	(71,391)
Investment Income					
Investment income earned	\$	43,323		\$	40,243
Net realized capital gains (losses)		13,031			57,288
Total investment income	\$	56,354		\$	97,531
<u>Investment Expenses</u>	\$	3,723		\$	3,319
Net Investment Income	\$	52,631	· -	\$	94,212
Other Income/Expenses					
Other income/(expenses)	\$	95		\$	236
Net loss from premium balances charged off		(5,343)			(10,610)
Total other income/expenses	\$	(5,248)	·	\$	(10,374)
Net Income (Loss) Before Other Changes in Surplus	\$	(10,576)		\$	12,447
Other Changes in Surplus					
Change in net unrealized capital gain (loss)	\$	(14,460)		\$	(9,373)
Change in nonadmitted assets	Ф			Ф	58
Total other changes in surplus	\$	(6,179)		\$	(9,315)
Total other changes in surplus	Ф_	(20,639)		Ф	(9,313)
Net change in surplus (deficit) during the year	\$	(31,215)		\$	3,132
Surplus (deficit) at beginning of year	\$	(175,955)	· -	\$	(179,087)
Surplus (deficit) at end of year	\$	(207,170)	: <del>-</del>	\$	(175,955)

<sup>-</sup> The notes to the financial statements are an integral part of these statements. -

# STATE WORKERS' INSURANCE FUND STATEMENTS OF CASH FLOWS STATUTORY BASIS FOR THE YEARS ENDED DECEMBER 31, 2015 and 2014

# (Expressed in Thousands)

Cash flows from operating activities:	<u>2015</u>	<u>2014</u>
Premiums collected net of reinsurance Benefit and loss related payments Commissions, expenses paid and aggregate write-ins Investment income (net of investment expenses) Miscellaneous income (uses)	\$ 211,768 (214,805) (56,563) 45,431 (5,248)	\$ 224,903 (220,863) (63,229) 42,909 (7,059)
Net cash from operating activities	\$ (19,417)	\$ (23,339)
Cash flows from investing activities:		
Proceeds from sale of bonds Proceeds from sale of stocks Payments for purchase of bonds Payments for purchase of stocks Miscellaneous proceeds (applications)	\$ 1,139,391 93,839 (1,118,430) (94,455) (475)	\$ 2,430,662 166,733 (2,447,543) (134,328) (654)
Net cash from investing activities	\$ 19,870	\$ 14,870
Cash flows from miscellaneous sources:		
Other cash provided (applied)	\$ (7,526)	\$ 0
Net change in cash and short-term investments	\$ (7,073)	\$ (8,469)
Cash and short-term investments at beginning of year	\$ 70,422	\$ 78,891
Cash and short-term investments at end of year	\$ 63,349	\$ 70,422

<sup>-</sup> The notes to the financial statements are an integral part of these statements. -

### NOTE A - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The State Workers' Insurance Fund (SWIF) prepares its statutory financial statements in accordance with statutory accounting practices as prescribed or permitted by rules and regulations promulgated by the Insurance Department of Pennsylvania. These statutory practices are primarily designed to demonstrate solvency and differ from generally accepted accounting principles (GAAP) in certain significant areas:

- Certain assets, designated as nonadmitted, are not permitted to be reported in the statutory
  financial statements and are charged directly to surplus. Major nonadmitted assets include
  premiums due in excess of statutory limitations (three months); expenses for furniture,
  fixtures and supplies; and unrealized gains or losses on investments. Under GAAP, these
  items would be treated as assets net of the related contra accounts of allowance for doubtful
  accounts, depreciation, and valuation allowances for investments.
- Certain disclosures required under GAAP are not required under SWIF's statutory accounting practices as follows:
  - Securities lending transactions involving the receipt of cash collateral (or securities that may be pledged or sold without default) with an asset and a liability related to the receipt of the collateral reported on SWIF's Balance Sheet.
  - A Statement of Cash Flows which includes a reconciliation of operating income to net cash provided by (used for) operating activities and which excludes short-term investments.
  - Reporting certain investments at fair value in the Balance Sheet with the current year change in fair value recognized as an element of investment income in the Operating Statement.
  - Reporting the annual required contribution, unfunded actuarial liability, and other information regarding postemployment benefits other than pensions.

#### Investments

Investments are stated on the basis adopted by the National Association of Insurance Commissioners (NAIC) and are recorded based on trade date. The book/adjusted carrying value of bonds is stated at amortized cost. The book/adjusted carrying value of common stock is reported at market value with market value rates taken from the custodian statement. Preferred stock is reported at cost/amortized cost. Realized investment gains or losses are included in the Operating Statement. Unrealized investment gains or losses from revaluation of investments (i.e., stocks) are charged directly to surplus. Short-term investments are recorded at cost which approximates fair value.

### **NOTE A - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)**

#### Premium and Revenue Recognition

Premiums earned and assessments billed to policyholders are recorded as income. Unearned premiums and assessments are recorded as a liability and earned as the policy term expires. Premiums and assessments are booked as written on the effective date of the policy. Assessments paid are classified as expenses.

# Loss and Loss Adjustment Expense Reserves

The liability for unpaid losses is based upon individual case estimates adjusted for incurred but not reported losses based on past experience, a probable loss reserve, and statutory minimum requirements as determined by SWIF's Actuarial Committee and independent review by outside actuaries. Loss reserves ceded by the National Workers' Compensation Reinsurance Pool and the Pennsylvania Workers' Compensation Reinsurance Pool and assumed by SWIF are included in loss reserves. The liability for loss adjustment expense is determined by SWIF's Actuarial Committee as a percentage of loss reserves based on past experience.

#### Use of Estimates

The preparation of the accompanying Statements of Admitted Assets, Liabilities and Surplus-statutory basis requires management to make estimates and assumptions that affect the reported amounts of admitted assets, liabilities, surplus, and disclosure of contingent liabilities at the date of this statutory financial statement. Actual results could differ from those estimates.

### **NOTE B - INVESTMENTS**

GAAP (per Governmental Accounting Standards Board Statement No. 40) requires certain disclosures regarding policies and practices with respect to investments and the risks associated with them. Although these disclosures are not required for the statutory financial statements of SWIF, similar informative disclosures have been provided as follows:

SWIF categorizes investments according to the level of investment risk assumed by the Commonwealth. SWIF has formally adopted a written investment policy. Provisions of the written investment policy and current management of the investments consider custodial credit risk, concentration of credit risk, credit risk, interest rate risk, and foreign currency risk. The identified risks are discussed in detail below.

## **NOTE B – INVESTMENTS (Continued)**

Custodial Credit Risk - Custodial credit risk for investments is the risk that, in the event of the failure of the counterparty to a transaction, SWIF would not be able to recover the value of investment or collateral securities that are in the possession of an outside party. In accordance with a contractual relationship between SWIF and its custodial agents, substantially all investments, where securities are used as evidence of the investment, are held by the custodians in book entry form in the name of the Commonwealth or the custodian. These investments are defined as insured or registered investments for which the securities are held by SWIF or its agent.

**Concentration of Credit Risk** - Concentration of credit risk is the risk of loss attributed to the magnitude of the government's investment in a single issuer. SWIF's investment policy does not place a limit on the concentration of investments in any one issuer.

Credit Risk - Credit risk is the risk that an issuer or other counterparty to an investment will not fulfill its obligations. The credit risk of a debt instrument is measured by nationally-recognized statistical rating agencies such as Moody's Investors Services (Moody's). SWIF requires fund assets to be invested in investment grade bonds rated BBB/Baa (or equivalent) or better except that investment managers may invest up to 10 percent of the total fixed income portfolio in non-investment grade bonds. The investments rated NR and WR represent not rated and withdrawn ratings, respectively, and approximate 4.2 percent of the fixed income portfolio at December 31, 2015, excluding share balances of \$48.3 million in Treasury's unrated short-term investment pools, and including US agency securities, mortgage-backed securities, asset-backed securities, and corporate obligations. The following tables disclose aggregate fair value, by major Moody's credit quality rating category at December 31, 2015 and 2014 (amounts in thousands):

#### **December 31, 2015**

		Moody's	
Investment Type	<b>Amount</b>	<b>Rating</b>	% Portfolio
US Agency	\$ 407	A1	0.03%
US Agency	9,972	A2	0.70%
US Agency	794	A3	0.06%
US Agency	3,824	Aa1	0.27%
US Agency	3,325	Aa2	0.24%
US Agency	4,372	Aa3	0.31%
US Agency	31,410	Aaa	2.21%
US Agency	138	Baa1	0.01%
US Agency	295	Baa2	0.02%
US Agency	532	WR	0.04%
US Agency	8,700	NR	0.61%
<b>Total US Agency Securities</b>	\$ 63,769		

# **NOTE B – INVESTMENTS (Continued)**

Investment Type US Government	<u>Amount</u> 294,457	Moody's Rating Aaa	<b>% Portfolio</b> 20.69%
<b>Total US Government Securities</b>	\$ 294,457		
Mortgage Backed Securities	1,032	A1	0.07%
Mortgage Backed Securities	1,016	A2	0.07%
Mortgage Backed Securities	1,142	A3	0.08%
Mortgage Backed Securities	1,865	Aa1	0.13%
Mortgage Backed Securities	1,234	Aa2	0.09%
Mortgage Backed Securities	208,129	Aaa	14.63%
Mortgage Backed Securities	541	Ba1	0.04%
Mortgage Backed Securities	769	Ba2	0.05%
Mortgage Backed Securities	1,171	Baa1	0.08%
Mortgage Backed Securities	1,540	Baa2	0.11%
Mortgage Backed Securities	2,578	Baa3	0.18%
Mortgage Backed Securities	17	Caa1	0.00%
Mortgage Backed Securities	13,748	NR	0.97%
<b>Total Mortgage Backed Securities</b>	\$ 234,782		
Asset Backed Securities	1,050	A1	0.07%
Asset Backed Securities	37,347	Aaa	2.63%
Asset Backed Securities	280	В3	0.02%
Asset Backed Securities	233	Ba1	0.02%
Asset Backed Securities	384	Ba3	0.03%
Asset Backed Securities	1,017	Baa2	0.07%
Asset Backed Securities	9,879	NR	0.69%
<b>Total Asset Backed Securities</b>	\$ 50,190		
Corporate Obligations	68,184	A1	4.79%
Corporate Obligations	71,737	A2	5.04%
Corporate Obligations	123,848	A3	8.70%
Corporate Obligations	10,160	Aal	0.71%
Corporate Obligations	24,919	Aa2	1.75%
Corporate Obligations	21,692	Aa3	1.53%
Corporate Obligations	7,297	Aaa	0.51%
Corporate Obligations	3,406	B1	0.24%

# **NOTE B – INVESTMENTS (Continued)**

			Moody's	
<u>Investment Type</u>	A	mount	Rating	% Portfolio
Corporate Obligations	\$	327	B2	0.02%
Corporate Obligations		275	В3	0.02%
Corporate Obligations		15,012	Ba1	1.05%
Corporate Obligations		8,579	Ba2	0.60%
Corporate Obligations		6,964	Ba3	0.49%
Corporate Obligations		108,315	Baa1	7.61%
Corporate Obligations		71,913	Baa2	5.05%
Corporate Obligations		46,077	Baa3	3.24%
Corporate Obligations		17,361	NR	1.22%
Corporate Obligations		2,628	WR	0.18%
<b>Total Corporate Obligations</b>	\$	608,694	- -	
Treasury Invest Program	\$	48,283	NR	3.39%
<b>Total Fixed Income Securities</b>	\$	1,300,175	-	
<b>Equity Securities</b>	\$	121,654	NR	8.55%
Preferred Securities	\$	1,210	NR	0.09%
Total Portfolio at				
December 31, 2015	\$	1,423,039		100.00%

# **NOTE B – INVESTMENTS (Continued)**

# **December 31, 2014**

			Moody's	
<b>Investment Type</b>	-	<u>Amount</u>	<b>Rating</b>	<u>% Portfolio</u>
US Agency	\$	3,346	A1	0.22%
US Agency		7,529	A2	0.51%
US Agency		1,140	A3	0.08%
US Agency		2,995	Aa1	0.20%
US Agency		3,659	Aa2	0.25%
US Agency		3,629	Aa3	0.24%
US Agency		35,376	Aaa	2.37%
US Agency		329	Baa2	0.02%
US Agency		10,786	NR	0.72%
US Agency		552	WR	0.04%
<b>Total US Agency Securities</b>	\$	69,341		
US Government	\$	263,065	Aaa	17.66%
<b>Total US Government Securities</b>	\$	263,065		
		_		
Mortgage-Backed Securities	\$	1,537	A1	0.10%
Mortgage-Backed Securities		1,453	A2	0.10%
Mortgage-Backed Securities		1,359	A3	0.09%
Mortgage-Backed Securities		1,004	Aa1	0.07%
Mortgage-Backed Securities		2,165	Aa2	0.15%
Mortgage-Backed Securities		1,465	Aa3	0.10%
Mortgage-Backed Securities		258,161	Aaa	17.33%
Mortgage-Backed Securities		498	Ba2	0.03%
Mortgage-Backed Securities		7	Ba3	0.00%
Mortgage-Backed Securities		2,284	Baa1	0.15%
Mortgage-Backed Securities		1,148	Baa2	0.08%
Mortgage-Backed Securities		2,815	Baa3	0.19%
Mortgage-Backed Securities		24	Caa1	0.00%
Mortgage-Backed Securities		74	Caa3	0.00%
Mortgage-Backed Securities		10,127	NR	0.68%
Total Mortgage-Backed Securities	\$	284,121		
0 0		/		

# **NOTE B – INVESTMENTS (Continued)**

Investment Type	<u> 4</u>	<u>Amount</u>	Moody's Rating	% Portfolio
Asset-Backed Securities	\$	613	Aa2	0.04%
Asset-Backed Securities		1,083	Aa3	0.07%
Asset-Backed Securities		48,920	Aaa	3.28%
Asset-Backed Securities		343	В3	0.02%
Asset-Backed Securities		1,541	Baa1	0.11%
Asset-Backed Securities		1,020	Baa2	0.07%
Asset-Backed Securities		253	Ba3	0.02%
Asset-Backed Securities		11,225	NR	0.75%
<b>Total Asset-Backed Securities</b>	\$	64,998		
Corporate Obligations	\$	66,513	<b>A</b> 1	4.47%
Corporate Obligations	·	69,414	A2	4.66%
Corporate Obligations		90,786	A3	6.09%
Corporate Obligations		7,328	Aa1	0.49%
Corporate Obligations		32,482	Aa2	2.18%
Corporate Obligations		27,929	Aa3	1.88%
Corporate Obligations		6,753	Aaa	0.45%
Corporate Obligations		1,474	B1	0.10%
Corporate Obligations		350	B2	0.02%
Corporate Obligations		16,126	Ba1	1.08%
Corporate Obligations		8,248	Ba2	0.55%
Corporate Obligations		10,336	Ba3	0.69%
Corporate Obligations		100,597	Baa1	6.75%
Corporate Obligations		105,118	Baa2	7.06%
Corporate Obligations		51,781	Baa3	3.48%
Corporate Obligations		37,078	NR	2.49%
Corporate Obligations		3,725	WR	0.25%
<b>Total Corporate Obligations</b>	\$	636,038		

# **NOTE B – INVESTMENTS (Continued)**

Investment Type	Amount	Moody's Rating	% Portfolio
Treasury Investment Program	\$ 45,449	NR	3.05%
<b>Total Fixed Income Securities</b>	\$ 1,363,012		
<b>Equity Securities</b>	\$ 125,369	NR	8.42%
Preferred Securities	\$ 1,474	NR	0.10%
Total Portfolio at December 31, 2014	\$ 1,489,855		100.00%

Interest Rate Risk - Interest rate risk is the risk that changes in interest rates will adversely affect the fair value of an investment. SWIF measures interest rate risk using duration. As means for limiting SWIF's exposure to fair value losses arising from rising interest rates, SWIF requires investments to have maturities consistent with SWIF's liabilities. SWIF's long-term asset allocation diversifies its fixed income core segment between intermediate duration and longer duration strategies. Duration is a measure of an investment's sensitivity to changes in interest rates. The higher the duration, the greater the changes in fair value when interest rates change. For reporting purposes, SWIF elects to use option-adjusted duration, which takes into account embedded options affecting cash flows. At December 31, 2015 and 2014, SWIF's fixed income portfolio had the following option-adjusted durations by fixed income sector:

<u>December 31, 2015</u>			Duration
<b>Investment Type</b>	:	Amount	(in years)
US Agency Securities	\$	63,769	6.71
US Government Securities		294,457	9.72
Mortgage-Backed Securities		234,782	2.75
Asset-Backed Securities		50,190	2.15
Corporate Obligations		608,694	6.76
Treasury Investment Program		48,283	N/A
<b>Total Fixed Income Securities</b>	\$	1,300,175	
Equity Securities		121,654	N/A
Preferred Securities		1,210	N/A
<b>Total Portfolio Securities</b>	\$	1,423,039	

# **NOTE B – INVESTMENTS (Continued)**

December 31, 2014 Investment Type	Amount	Duration (in years)
US Agency Securities	\$ 69,3	6.96
US Government Securities	263,0	9.84
Mortgage-Backed Securities	284,1	21 2.76
Asset-Backed Securities	64,9	98 2.25
Corporate Obligations	636,0	7.01
Treasury Investment Program	45,4	.49 N/A
<b>Total Fixed Income Securities</b>	\$ 1,363,0	12
Equity Securities	125,3	669 N/A
Preferred Securities	1,4	.74 N/A
<b>Total Portfolio Securities</b>	\$ 1,489,8	255

N/A – Indicates duration is not applicable to investment.

Foreign Currency Risk - Foreign currency risk is the risk that changes in exchange rates will adversely affect the fair value of an investment. All SWIF investments are denominated in US dollars, issued under US laws and regulations, designed for US investors, and traded in US markets.

#### Securities Lending Program

The Fiscal Code provides the Treasury Department with numerous custodial responsibilities; the securities lending program (SLP) is an integral part of the custodial function. A contract between the Treasury Department and its custodian, acting as lending agent, provides that the custodian lends securities owned by SWIF to independent brokers, dealers and banks, acting as borrowers.

Lending agreements between the custodian and the borrowers require that the custodian receives collateral from the borrowers in exchange for the securities lent. For collateral received which is not denominated in United States dollars or whose primary trading market is located outside the United States, the fair value of the collateral received must be at least 105 percent of the fair value of the securities lent. The fair value of all other collateral received must be at least 102 percent of the fair value of the securities lent. Securities lent consist of both domestic and foreign equity securities and United States Treasury and foreign debt obligations. Almost all collateral received consists of cash; a very small portion of collateral received consists of letters of credit, United States Treasury, corporate, and/or foreign debt obligations. Collateral is priced

# **NOTE B – INVESTMENTS (Continued)**

to market daily. Additional collateral from borrowers is required if the fair value of the collateral received declines below lending agreement requirements. The lending agent cannot pledge or sell collateral securities received unless the borrower defaults. Accordingly, neither collateral securities received from borrowers nor the related obligations to borrowers are reported.

To the extent collateral received consists of cash, the lending agent may use or invest the cash in accordance with reinvestment guidelines approved by the Treasury Department. Either the participant or the borrower may terminate lending agreements on demand. Lending agreements are typically of very short duration – usually overnight. Therefore, the duration of lending agreements does not generally match the maturities of the investments made with cash collateral. The resulting interest rate risk is mitigated by the lending agent's ability to reallocate lending agreements among SLP participants.

The SLP requires that the lending agent indemnify the Treasury Department for all claims, liabilities and costs resulting from the lending agent's negligence or intentional misconduct. During the fiscal year ended December 31, 2015, there were no failures by any borrower to return securities lent or pay distributions thereon. Also, there were no losses resulting from a lending agent or borrower default, and there were no Treasury Department restrictions on the amount of the loans that could be made.

At December 31, 2015 and 2014 there was no credit risk to the borrowers because the fair value of collateral received was greater than the fair value of the securities lent, consistent with the lending agreements outstanding. The carrying amount and fair value (in thousands) of the securities lent was \$59,150 and \$114,205, respectively.

# **NOTE B – INVESTMENTS (Continued)**

SWIF's investment securities owned at December 31, 2015 and 2014, were as follows (amounts in thousands):

### **December 31, 2015**

<u>December 31, 2015</u>				
	 ok/Adjusted rying Value	Market Value		
<b>Bonds</b>	 <u>, , , , , , , , , , , , , , , , , , , </u>			
Government	\$ 366,974	\$	368,583	
States, Territories, and Possessions	17,964		18,605	
Political Subdivisions of States, Territories, and Possessions	8,621		9,261	
Revenue and Special Obligations	31,285		32,098	
Residential Mortgage-Backed Securities	167,562		165,367	
Industrial and Miscellaneous	 647,968		646,184	
<b>Total Bonds</b>	\$ 1,240,374	\$	1,240,098	
Common Stocks	\$ 121,654	\$	121,654	
Preferred Stocks	\$ 1,145	\$	1,210	
<b>Short-Term Investments</b>	\$ 60,077	\$	60,077	

#### **December 31, 2014**

	<u>Book/Adjusted</u> <u>Carrying Value</u>		Market Value	
Bonds				
Government	\$	332,486	\$	341,154
States, Territories, and Possessions		17,699		19,517
Political Subdivisions of States,		8,042		8,970
Territories, and Possessions				
Revenue and Special Obligations		39,955		41,618
Residential Mortgage-Backed Securities		193,624		197,122
Industrial and Miscellaneous		670,203		688,073
<b>Total Bonds</b>	\$	1,262,009	\$	1,296,454
Common Stocks	\$	125,369	\$	125,369
Preferred Stocks	\$	1,434	\$	1,474
<b>Short-Term Investments</b>	\$	66,558	\$	66,558

# **NOTE B – INVESTMENTS (Continued)**

In accordance with the Fiscal Code, cash balances of most Commonwealth funds, including SWIF, are pooled by the Treasury Department. SWIF's short-term investments were also pooled for the calendar years ended December 31, 2015 and 2014. Pertaining to marketable equity securities, both December 31, 2015 and December 31, 2014 showed net unrealized capital gains (in thousands) of \$6,708 and \$21,168, respectively.

NOTE C - COMPOSITION OF LOSS RESERVES AND INCURRED BUT NOT REPORTED (IBNR) LOSSES

	December 31, 2015 (Amounts in Thousands)					
Loss Reserves		<u>Coal</u>	<u>(</u>	<u>Commercial</u>		<u>Total</u>
Indemnity Medical	\$	20,203 3,384	\$	413,464 135,908	\$	433,667 139,292
Bulk Total Loss Reserves		13,839 37,426		966,738		980,577
IBNR Loss Reserves	\$	1,247	\$	1,516,110 98,381	\$	1,553,536 99,628
Net Losses					\$	1,653,164
Add: Assumed Outstanding Loss Reserves (Inclu	ding IE	BNR)				1,509
Less: Discount of Reserves Recoverable Reinsurance (Including IBNR)	)					(296,983) (1,621)
Net Unpaid Losses					\$	1,356,069

# NOTE C - COMPOSITION OF LOSS RESERVES AND INCURRED BUT NOT REPORTED (IBNR) LOSSES (Continued)

	December 31, 2014 (Amounts in Thousands)					
Loss Reserves	<u>Co</u>	<u>al</u>	<u>C</u>	<u>Commercial</u>		<u>Total</u>
Indemnity	\$ 23	,431	\$	451,616	\$	475,047
Medical Bulk	4	,361 ,010		148,550 944,051		152,911 959,061
<b>Total Loss Reserves</b>		,802	\$	1,544,217	\$	1,587,019
IBNR Loss Reserves	\$ 1	,088	\$	83,429	\$	84,517
Net Losses					\$	1,671,536
Add: Assumed Outstanding Loss Reserves	(Including IBNR)	)				1,830
Less: Discount of Reserves Recoverable Reinsurance (Including l	BNR)					(305,045) (2,175)
Net Unpaid Losses					\$	1,366,146

## NOTE D - PENSION AND OTHER POSTEMPLOYMENT BENEFITS

**Plan Description:** To provide pension benefits for employees of state government and certain other organizations, the State Employees' Retirement System (SERS) administers a cost-sharing multiple-employer defined benefit retirement plan. The plan, covering substantially all Commonwealth employees, is a contributory defined benefit pension plan as established by Commonwealth laws.

**Retirement Benefits:** Under the plan, for most employees hired prior to January 1, 2011, retirement benefits vest after 5 years of credited service. Generally, employees who retire at age 60 or, if under age 60, with 35 years of service are entitled to a normal (unreduced) annual retirement benefit. The general annual benefit is 2 percent of a Class A member's highest three-year average salary multiplied by years of service. This annual benefit is 2.5 percent for Class AA members.

### NOTE D - PENSION AND OTHER POSTEMPLOYMENT BENEFITS (Continued)

Act 2010-120 (Act 120), which preserved all benefits in place for members, mandated a number of benefit reductions for new members effective January 1, 2011. The benefit reduction included a new class of membership that accrues benefits at 2 percent of their final average salary instead of the previous 2.5 percent. The new vesting period changed from five to ten years of credited service, and the option to withdraw lump sum accumulated employee contributions was eliminated. The new normal retirement age is 65 for most employees. Act 120 created a new A-3 class of service and an optional A-4 class for most employees that entered SERS membership for the first time on or after January 1, 2011. The general annual benefit for Class A-3 members is 2 percent of the member's highest three-year average salary times years of service while the Class A-4 benefit accrual rate is 2.5 percent.

Summary of Significant Accounting Policies: The SERS financial statements are prepared on the accrual basis of accounting, whereby expenses are recorded when the liability is incurred, revenues are recorded in the accounting period in which they are earned and become measurable, and investment purchases and sales are recorded as of the related trade date. Member and employer contributions are recognized in the period in which employee salaries are reported. Benefits and refunds are recognized when due and payable in accordance with the terms of the plan.

SERS issues stand-alone financial statements which are available at www.sers.pa.gov. Written requests for financial statements should be directed to the following address:

State Employees' Retirement System 30 North Third Street, Suite 150 Harrisburg, PA 17101-1716

Funding Policy: All member contribution rates are determined by Commonwealth law. The active plan member contribution rate is 6.25 percent of covered payroll for employees in Class AA; for Class A members, the contribution rate is 5 percent. The general membership contribution rate under Act 120 for A-3 and A-4 members is 6.25 percent and 9.3 percent of salary, respectively. The SERS Board has the authority to establish or amend periodic employer contributions at actuarially determined rates, expressed as a percentage of annual covered payroll.

## NOTE D - PENSION AND OTHER POSTEMPLOYMENT BENEFITS (Continued)

During each of the three years ended December 31, the annual required employer contribution and the related percentage of that amount actually contributed are as follows:

<del>-</del>	D 4 CADO
(in thousands)	Percentage of ARC Contributed
\$1,469,116	92.5%
\$1,407,361	76.9%
\$1,314,925	60.2%
	\$1,469,116 \$1,407,361

The SWIF's contributions (in thousands) for the fiscal years ended December 31, 2015 and 2014 were \$3,148 and \$2,631, respectively.

Additional pertinent information regarding SERS, outside the scope of SWIF reporting, is published each year as part of the Commonwealth of Pennsylvania's Basic Financial Statements included in the Comprehensive Annual Financial Report.

**Postemployment Health Care Benefits:** The Commonwealth established and sponsors a Retired Employees Health Program (REHP) plan which provides postemployment benefits other than pensions (OPEB). This plan is administered by the Pennsylvania Employee Benefits Trust Fund (PEBTF), which acts as a third-party administrator and administers the REHP under an administrative agreement with the Commonwealth. The plan is a single employer defined benefit OPEB plan. The SWIF participates in the REHP, which provides a variety of healthcare benefits to eligible retirees. The OPEB plan and benefit provisions have been established under pertinent statutory authority. The OPEB plan does not issue a stand-alone financial report, nor is it included in the financial statements of a public employee retirement system.

REHP contribution requirements are established by the Office of Administration and the Governor's Budget Office. During the period January 1, 2015 to June 30, 2015, SWIF contributed \$334 for each active employee paid and reported as part of biweekly payroll expenses for its employees. During the period July 1, 2015 to December 31, 2015, SWIF contributed \$388 for each active employee paid and reported as part of biweekly payroll expenses for its employees. SWIF recognizes the cost of providing these benefits, which for the fiscal years ended December 31, 2015 and 2014 totaled \$2,844 and \$2,629, respectively, as paid (in thousands).

Additional pertinent information on the REHP, outside the scope of SWIF reporting, including overall actuarial liabilities and assumptions related to the Commonwealth as a whole, is published each year as part of the Commonwealth of Pennsylvania's Basic Financial Statements included in the Comprehensive Annual Financial Report.

### **NOTE E - INSURANCE LOSS LIABILITY**

The reported insurance loss liability is primarily based on historical claims experience. One of the assumptions used to determine the reported liability amount includes using a discount rate of 2.00 percent at December 31, 2015 and December 31, 2014. There is uncertainty as to whether the reported liability will be supported by future claim experience, including payments; this uncertainty must be considered when evaluating the reported insurance loss liability. Like other private insurance carriers authorized to transact and provide workers' compensation insurance in the Commonwealth, SWIF is required to pay assessments into the Pennsylvania Workers' Compensation Security Fund, a separate special revenue fund established by the Pennsylvania Department of Insurance to authorize and account for the payment of workers' compensation claims to individuals who are insured by insurance carriers that become insolvent.

For the two calendar years ended December 31, 2015 and 2014, the following summary provides information on prior year reported insurance loss liability, incurred claims and payments, and current year reported insurance loss liability (amounts in thousands):

Year Ended	Prior Year	Incurred	l Claims	Payments		Payments Current Y		Current Year
December 31	Liability	Current	Prior	Current	Prior	Liability		
2015	\$1,593,984	\$276,464	(\$14,287)	\$48,555	\$203,502	\$1,604,104		
2014	\$1,577,783	\$224,392	\$44,946	\$43,414	\$209,723	\$1,593,984		

### NOTE F – SURPLUS AS REGARDS POLICYHOLDERS

By statute, the State Workers' Insurance Board (board) is required to set aside a percentage of premiums to sufficiently maintain the surplus to cover the catastrophe hazard of all the subscribers in the fund and to guarantee the solvency of the fund. The statute also provides that the board shall have the power to reinsure any risk which they may deem necessary. Accordingly, with the assistance of JLT Re Inc., SWIF entered into contracts with several reinsurers to provide catastrophe coverage to its policyholders. The reinsurance is intended to protect and enhance SWIF's capital base.

As a result of this reinsurance program, SWIF's catastrophe reserve is not required as a set aside of the fund's unassigned surplus.



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EUGENE A. DEPASQUALE AUDITOR GENERAL

# Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance With Government Auditing Standards

**Independent Auditor's Report** 

The Honorable Tom Wolf Governor Commonwealth of Pennsylvania Harrisburg, PA 17120

We have audited, in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the Statements of Admitted Assets, Liabilities and Surplus-statutory basis of the State Workers' Insurance Fund (SWIF), the related Statements of Operations and Changes in Surplus-statutory basis and the Statements of Cash Flows-statutory basis as of and for the years ended December 31, 2015, and December 31, 2014, and the related notes to the financial statements and have issued our report thereon dated December 2, 2016.

# **Internal Control Over Financial Reporting**

In planning and performing our audit of the financial statements, we considered SWIF's internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of SWIF's internal control. Accordingly, we do not express an opinion on the effectiveness of SWIF's internal control.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A material weakness is a

deficiency, or a combination of deficiencies, in internal control such that is there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies and therefore, material weaknesses or significant deficiencies may exist that were not identified. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. We did identify a certain deficiency in internal control, described in the accompanying Finding Section as Finding No. 1, that we consider to be a significant deficiency.

# **Compliance and Other Matters**

As part of obtaining reasonable assurance about whether SWIF's financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

#### **SWIF's Response to the Finding**

SWIF's response to the finding identified in our audit is described in the accompanying Finding Section. SWIF's response was not subjected to the auditing procedures applied in the audit of the financial statements, and accordingly, we express no opinion on it.

#### **Purpose of this Report**

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of SWIF's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering SWIF's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

December 2, 2016

Eugene A. DePasquale Auditor General

Eugent: O-Pager

# STATE WORKERS' INSURANCE FUND DECEMBER 31, 2015 FINDING

Finding No. 1 – General Computer Controls in SWIF Need Improvement (A Similar Condition Was Noted in Prior Year Finding No. 1)

<u>Condition</u>: Our review of general computer controls at SWIF for the calendar year ended December 31, 2015 disclosed the following internal control deficiencies that need to be addressed by SWIF management:

1. There is no formally documented system development life cycle policy as required by Commonwealth Information Technology Policy (ITP) – APP012, "Systems Development Life Cycle Policy," to outline requirements for planning, designing, developing, testing, approving, and implementing new applications and upgrades to existing applications, including vendor-developed software.

**Agency Response:** Finding is acknowledged. OIT has drafted and is reviewing an SDLC plan which will be the basis for the SDLC policy. The policy has been drafted but will not be put through the review cycle until the SDCL plan is reviewed and adopted by OIT management. We anticipate the plan will be adopted by January 2017 and the policy approximately 30 days later.

2. There are no formal reconciliation policies in place to ensure that data migrates successfully and accurately when new or upgraded software applications are implemented.

**Agency Response:** Finding is acknowledged. A request for proposal (RFP) is currently being drafted to modernize the SWIF systems. The modernization of the SWIF systems will include a data migration, which will include formal reconciliation processes as requirements of the RFP and associated project.

3. Administrators log in to an OnBase (document management system) service account with a shared password to access a production server.

Agency Response: Finding is acknowledged. Replacement of the OnBase product with a product that meets all requirements is part of the pending SWIF modernization RFP. Also, with the implementation of OnBase, Version 15, users logging on to the Admin/OIT or Admin/SWIF administrator accounts must now utilize their CWOPA user credentials to gain administrative access.

4. Password requirements for the Freedom Financial (general ledger and financial reporting software) and Iworks (investment portfolio software) did not fully comply with Commonwealth ITP – SEC007, "Minimum Standards for User IDs and Passwords," specifically regarding inadequate settings for minimum length, password complexity, password expiration, and user lockout after multiple failed login attempts.

# STATE WORKERS' INSURANCE FUND DECEMBER 31, 2015 FINDING

Agency Response: Finding is acknowledged. L&I procured and deployed QuickBooks Enterprise Silver to replace Freedom Financial during the 2015-2016 audit year. The Freedom Financial system is expected to be decommissioned in January 2017. Quickbooks does not normally but has been configured to require a password. The password must be a minimum of 7 characters containing uppercase, lowercase and numeric. After 4 tries a user is locked out of his account and must contact an administrator to reset. This partially complies with OA-ITPSEC007. The length is 1 character too short and the complexity is not restrictive enough only requiring alpha-numeric characters. However, the lockout exceeds the ITP. L&I has filed a Commonwealth of Pennsylvania Policy and Procurement Action Request (COPPAR) to document this: 2016ITBW0665 - SWIF-QuickBooks Enterprise.

<u>Criteria</u>: A well-designed system of internal controls dictates that sound general computer controls be established and functioning to best ensure that overall SWIF operations are conducted as closely as possible in accordance with management's intent.

<u>Cause</u>: Weaknesses related to passwords have not been corrected due to limitations in vendor-provided software and management failing to obtain a waiver for the noncompliance with ITP-SEC007. Further, SWIF management has not developed or implemented policies related to system development life cycle and data migration because of waiting for several years for guidance from the Department of Labor and Industry.

**Effect:** If general computer control areas are not improved, computer and other agency operations may not be conducted in accordance with SWIF management's intent.

Collectively, we consider the above exceptions to be a significant deficiency under generally accepted auditing standards. The auditing standards define a significant deficiency as a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

**Recommendation:** We recommend that SWIF management review the general computer control deficiencies noted above and take the necessary actions to resolve them.

# **Auditors' Conclusion**

Based on the agency response, the finding and recommendation remain as previously stated. We will review any corrective action in the subsequent audit.

# COMMONWEALTH OF PENNSYLVANIA DEPARTMENT OF LABOR AND INDUSTRY STATE WORKERS' INSURANCE FUND DISTRIBUTION LIST DECEMBER 31, 2015 and 2014

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