

TOBACCO SETTLEMENT PROGRAM

Crozer Chester Medical Center Tobacco Settlement Payment Data Review Year 2021

May 2020



Commonwealth of Pennsylvania
Department of the Auditor General

Eugene A. DePasquale • Auditor General



**Commonwealth of Pennsylvania
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**EUGENE A. DePASQUALE
AUDITOR GENERAL**

May 21, 2020

Ms. Pamela Modisett
Chief Financial Officer
Crozer-Keystone Health System
One Medical Center Boulevard
Upland, PA 19013

Re: Crozer Chester Medical Center

Dear Ms. Modisett:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on their number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

At the request of DHS, the Department of the Auditor General performed a review¹ of Crozer Chester Medical Center's (facility) records to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively.

The purpose of our review was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2019 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients

¹ This review was not required to be and was not conducted in accordance with professional auditing or attestation standards.

themselves toward their financial obligations may have reduced the allowable costs of the respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2018.

The results of our review are as follows:

For Reported Claims:

Based on the PHC4 claims database for the fiscal year ended June 30, 2019, the facility reported 26 potentially eligible extraordinary expense claims for review. The results of our review disclosed that ten of the 26 reported potentially eligible extraordinary expense claims met the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that should be made to the PHC4 Database. Since we determined that ten of the 26 reported claims submitted by the facility qualify as extraordinary expense claims, this facility could be eligible for payment under the extraordinary expense method for the 2021 Tobacco Settlement Payment Year.

Claim No.	Originally Reported Total Charges	Substantiated Total Charges Based on Account Notes	Patient Payments Applied to Account	Qualify (Yes/No) – Reason for Not Qualifying	Adjustment(s) Needed
1	\$1,454,697.45	\$0	\$0	No – Paid by MA	Claim should be removed from self-pay listing
2	\$760,172.43	\$0	\$0	No – Paid by MA	Claim should be removed from self-pay listing
3	\$566,291.00	\$0	\$0	No – Paid by MA	Claim should be removed from self-pay listing
4	\$517,938.00	\$0	\$0	No – Paid by Medicare	Claim should be removed from self-pay listing
5	\$497,120.00	\$497,120.00	\$0	Yes	Not Applicable
6	\$489,895.00	\$489,895.00	\$0	Yes	Not Applicable
7	\$440,806.00	\$0	\$0	No – Paid by MA	Claim should be removed from self-pay listing
8	\$421,847.00	\$421,847.00	\$0	Yes	Not Applicable
9	\$400,044.00	\$400,044.00	\$0	Yes	Not Applicable
10	\$383,595.00	\$0	\$0	No – Paid by MA	Claim should be removed from self-pay listing
11	\$379,202.00	\$379,202.00	\$0	Yes	Not Applicable
12	\$375,104.00	\$375,104.00	\$0	Yes	Not Applicable

Claim No.	Originally Reported Total Charges	Substantiated Total Charges Based on Account Notes	Patient Payments Applied to Account	Qualify (Yes/No) – Reason for Not Qualifying	Adjustment(s) Needed
13	\$374,250.95	\$0	\$0	No – Paid by MA	Claim should be removed from self-pay listing
14	\$350,009.00	\$0	\$0	No – Paid by Medicare	Claim should be removed from self-pay listing
15	\$275,866.00	\$275,866.00	\$8.44	Yes	Not Applicable
16	\$268,710.00	\$268,710.00	\$0	Yes	Not Applicable
17	\$267,764.00	\$0	\$0	No – Paid by MA	Claim should be removed from self-pay listing
18	\$264,506.00	\$264,506.00	\$0	Yes	Not Applicable
19	\$263,839.00	\$0	\$0	No – Paid by insurance	Claim should be removed from self-pay listing
20	\$260,677.00	\$260,677.00	\$0	Yes	Not Applicable
21	\$246,366.00	\$0	\$0	No – Paid by MA	Claim should be removed from self-pay listing
22	\$245,509.11	\$0	\$0	No – Paid by MA	Claim should be removed from self-pay listing
23	\$243,094.00	\$0	\$0	No – Still an active claim	Claim should be removed from self-pay listing
24	\$239,324.00	\$0	\$0	No – Not a self-pay claim	Claim should be removed from self-pay listing
25	\$223,967.00	\$0	\$0	No – Paid by MA	Claim should be removed from self-pay listing
26	\$217,322.28	\$0	\$0	No – Not a self-pay claim	Claim should be removed from self-pay listing

For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2018, our results are as follows:

For FYE 6/30/18	Originally Submitted Number of Days	Substantiated Number Based on Source Documents	Explanation of Difference
Total Inpatient Days	106,789	106,789	Not Applicable

For FYE 6/30/18	Originally Submitted Number of Days	Substantiated Number Based on Source Documents	Explanation of Difference
FFS Days	4,229	4,229	Not Applicable

For FYE 6/30/18 HMO Days	Originally Submitted Number of Days	Substantiated Number Based on Source Documents	Explanation of Difference
Behavioral Health	8,164	8,164	Not Applicable
Health Partners	1,696	1,696	Not Applicable
United HC Community	1,903	1,903	Not Applicable
Keystone First	11,857	11,857	Not Applicable
Aetna Better Health	1,894	1,894	Not Applicable
MA Managed Care	1,124	1,124	Not Applicable

For FYE 6/30/18 OOS Days	Originally Submitted Number of Days	Substantiated Number Based on Source Documents	Explanation of Difference
Delaware	2,089	1,621	No overall variance ²
Maryland	0	8	
New Jersey	0	413	
Other	0	47	

DHS will use all substantiated reported claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2021 Tobacco Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

Our office is currently reviewing all facilities that are potentially eligible for a 2021 Tobacco Settlement subsidy entitlement payment. After all the reviews are completed, we will prepare for DHS' use a report detailing the results of all of our reviews. PHC4 and DHS will contact you with instructions regarding entering adjustments to your facility's originally submitted claims and MA days data based on the results of our review, as applicable.

As a reminder, this facility may submit for our review any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended

² There is no overall variance when comparing the submitted out-of-state days to the provider's supporting documentation, however, the supporting documentation included the breakdown between the states noted.

June 30, 2019, which the facility now believes qualify as self-pay claims, and which have total charges above this facility's threshold of \$211,553.25. We refer to these types of claims as "additional claims" and these additional claims must be submitted to the Department of the Auditor General no later than October 31, 2020. The results of our review of each facility's submitted additional claims data will be detailed in individualized reports sent to each respective hospital that submitted additional claims.

We thank the staff of Crozer-Keystone Health System for the cooperation extended to us during the course of our review. If you have any questions, please feel free to contact the Bureau of Children and Youth Services Audits at 717-787-1159.

Sincerely,

A handwritten signature in black ink, appearing to read "Eugene A. DePasquale". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Eugene A. DePasquale
Auditor General

**CROZER CHESTER MEDICAL CENTER
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