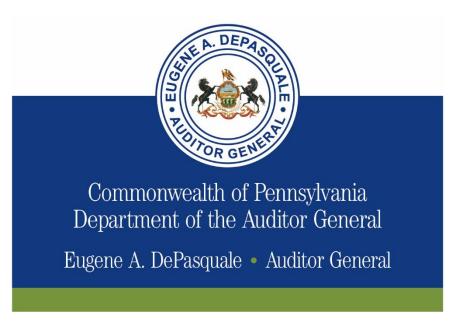
TOBACCO SETTLEMENT PROGRAM

Geisinger Holy Spirit Tobacco Settlement Payment Data Review Year 2021

June 2020





Commonwealth of Pennsylvania Department of the Auditor General Harrisburg, PA 17120-0018 Facebook: Pennsylvania Auditor General Twitter: @PAAuditorGen

EUGENE A. DEPASQUALE AUDITOR GENERAL

June 8, 2020

Mr. Randy Morris Vice President of Finance Geisinger Holy Spirit 503 North 21st Street Camp Hill, PA 17011

Re: Geisinger Holy Spirit

Dear Mr. Morris:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on their number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

At the request of DHS, the Department of the Auditor General performed a review¹ of Geisinger Holy Spirit's (facility) records to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively.

The purpose of our review was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2019 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients

¹ This review was not required to be and was not conducted in accordance with professional auditing or attestation standards.

themselves toward their financial obligations may have reduced the allowable costs of the respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2018.

The results of our review are as follows:

For Reported Claims:

Based on the PHC4 claims database for the fiscal year ended June 30, 2019, the facility reported three potentially eligible extraordinary expense claims for review. The results of our review disclosed that these three reported potentially eligible extraordinary expense claims did not meet the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that should be made to the PHC4 Database. Since we determined that the three reported claims submitted by the facility did not qualify as extraordinary expense claims, this facility is not eligible for payment under the extraordinary expense method for the 2021 Tobacco Settlement Payment Year unless, as detailed below, additional claims are submitted and deemed eligible.

	Originally	Substantiated	Patient	Qualify	
	Reported	Total Charges	Payments	(Yes/No) –	
Claim	Total	Based on Account	Applied to	Reason for Not	Adjustment(s)
No.	Charges	Notes	Account	Qualifying	Needed
1	\$296,474.06	\$0	\$0	No – Still an	Claim should be
				Active Claim	removed from
					self-pay listing
2	\$134,185.87	\$0	\$0	No – Paid by	Claim should be
				Patient	removed from
					self-pay listing
3	\$125,426.53	\$0	\$0	No – Paid by	Claim should be
				Patient	removed from
					self-pay listing

For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2018, our results are as follows:

For FYE 6/30/18	Originally	Substantiated	Explanation of
	Submitted	Number Based on	Difference
	Number of Days	Source Documents	
Total Inpatient Days	59,136	59,136	Not Applicable

For FYE 6/30/18	Originally	Substantiated	Explanation of
	Submitted	Number Based on	Difference
	Number of Days	Source Documents	
FFS Days	3,772	3,036	Reporting Error

For FYE 6/30/18	Originally	Substantiated	Explanation of
HMO Days	Submitted	Number Based on	Difference
	Number of Days	Source Documents	
Aetna Better Health	797	857	Reporting Error
AmeriHealth Caritas	803	847	Reporting Error
AmeriHealth NE	138	136	Reporting Error
Gateway Health	2,243	2,338	Reporting Error
Geisinger Family Plan	155	187	Reporting Error
United Healthcare	0	39	Reporting Error
Community Plan			
HMO/MA	607	688	Reporting Error
Unison Health Plan	921	922	Reporting Error
Health Partners	2	0	Reporting Error
Keystone First	4	14	Reporting Error
ССВН	213	213	Not Applicable
CHNP	2,528	1,956	Reporting Error
Chip MedPlus 3 River	0	129	Reporting Error

For FYE 6/30/18	Originally	Substantiated	Explanation of
OOS Days	Submitted	Number Based on	Difference
	Number of Days	Source Documents	
-	0	0	Not Applicable

DHS will use all substantiated additional claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2021 Tobacco Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

Our office is currently reviewing all facilities that are potentially eligible for a 2021 Tobacco Settlement subsidy entitlement payment. After all the reviews are completed, we will prepare for DHS' use a report detailing the results of all of our reviews. PHC4 and DHS will contact you with instructions regarding entering adjustments to your facility's originally submitted claims and MA days data based on the results of our review, as applicable.

As a reminder, this facility may submit for our review any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2019, which the facility now believes qualify as self-pay claims, and which have total charges above this facility's threshold of \$104,370.15. We refer to these types of claims as "additional claims" and these additional claims must be submitted to the Department of the Auditor General no later than October 31, 2020. The results of our review of each facility's submitted additional claims data will be detailed in individualized reports sent to each respective hospital that submitted additional claims.

We thank the staff of Geisinger Holy Spirit for the cooperation extended to us during the course of our review. If you have any questions, please feel free to contact the Bureau of Children and Youth Services Audits at 717-787-1159.

Sincerely,

Eugene A. DePasquale Auditor General

Eugnt O-Payer

GEISINGER HOLY SPIRIT REPORT DISTRIBUTION 2021 TOBACCO SETTLEMENT PAYMENT DATA

This report was initially distributed to:

Ms. Sally Kozak

Deputy Secretary Office of Medical Assistance Programs Department of Human Services

Mr. R. Dennis Welker

Special Audit Services Bureau of Audits Office of the Budget

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Manager Audit Resolution Department of Human Services

Mr. Randy Morris

Vice President of Finance Geisinger Holy Spirit

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Ms. Jennifer Good

Financial Analyst Geisinger Holy Spirit

Ms. Jennifer Huff

System Reimbursement Manager Geisinger Health System

This report is a matter of public record and is available online at www.PaAuditor.gov. Media questions about the report can be directed to the Pennsylvania Department of the Auditor General, Office of Communications, 229 Finance Building, Harrisburg, PA 17120; via email to: news@PaAuditor.gov.