TOBACCO SETTLEMENT PROGRAM

Suburban Community Hospital Tobacco Settlement Payment Data Review Year 2021

October 2020



Commonwealth of Pennsylvania Department of the Auditor General

Eugene A. DePasquale • Auditor General



Commonwealth of Pennsylvania Department of the Auditor General Harrisburg, PA 17120-0018 Facebook: Pennsylvania Auditor General Twitter: @PAAuditorGen

EUGENE A. DEPASQUALE AUDITOR GENERAL

October 5, 2020

Ms. Linda Chen Chief Financial Officer Suburban Community Hospital 2701 DeKalb Pike Norristown, PA 19401

Re: Suburban Community Hospital

Dear Ms. Chen:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on their number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

At the request of DHS, the Department of the Auditor General performed a review¹ of Suburban Community Hospital's (facility) records to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively.

The purpose of our review was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2019 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients

¹ This review was not required to be and was not conducted in accordance with professional auditing or attestation standards.

themselves toward their financial obligations may have reduced the allowable costs of the respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2018.

The results of our review are as follows:

For Reported Claims:

Based on the PHC4 claims database for the fiscal year ended June 30, 2019, the facility reported 11 potentially eligible extraordinary expense claims for review. The results of our review disclosed that seven of the 11 reported potentially eligible extraordinary expense claims met the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that should be made to the PHC4 Database. Since we determined that seven of the 11 reported claims submitted by the facility qualify as extraordinary expense claims, this facility could be eligible for payment under the extraordinary expense method for the 2021 Tobacco Settlement Payment Year.

	Originally	Substantiated	Patient	Qualify	
	Reported	Total Charges	Payments	(Yes/No) –	
Claim	Total	Based on	Applied to	Reason for Not	Adjustments
No.	Charges	Account Notes	Account	Qualifying	Needed
1	\$310,492.02	\$310,492.02	\$0	Yes	Not Applicable
2	\$261,855.41	\$0	\$0	No – Still an	Claim should be
				Active Claim	removed from
					self-pay listing
3	\$253,033.57	\$253,033.57	\$0	Yes	Not Applicable
4	\$233,583.40	\$233,583.40	\$0	Yes	Not Applicable
5	\$229,022.91	\$0	\$0	No – Still an	Claim should be
				Active Claim	removed from
					self-pay listing
6	\$201,702.47	\$0	\$0	No –Still an	Claim should be
				Active Claim	removed from
					self-pay listing
7	\$195,117.77	\$0	\$0	No – Still	Claim should be
				Active	removed from
					self-pay listing
8	\$172,939.75	\$172,939.75	\$0	Yes	Not Applicable
9	\$164,421.53	\$164,421.53	\$0	Yes	Not Applicable
10	\$148,031.19	\$148,031.19	\$0	Yes	Not Applicable
11	\$144,526.21	\$144,526.21	\$0	Yes	Not Applicable

For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2018, our results are as follows:

For FYE 6/30/18	Originally	Substantiated	Explanation of
10111120/30/18	Submitted Number	Number Based on	Difference
	of Days	Source Documents	Difference
Total Inpatient Days	12,846	13,100	Reporting Error
Total Inpatient Days	12,040	13,100	Reporting Error
For FYE 6/30/18	Originally	Substantiated	Explanation of
10111120/30/10	Submitted Number	Number Based on	Difference
	of Days	Source Documents	Difference
FFS Days	733	891	Reporting Error
115 Days	155	071	Reporting Litor
For FYE 6/30/18	Originally Submitted	Substantiated	Explanation of
HMO Days	Number of Days	Number Based on	Difference
		Source Documents	
Aetna Better Health	102	101	Reporting Error
Coventry Cares	12	13	Reporting Error
Health Partners PA	147	133	Reporting Error
Plan			1 0
United Healthcare	190	197	Reporting Error
Community Plan			
AmeriHealth	3	4	Reporting Error
Gateway Health	28	22	Reporting Error
Plan			
Health Partners	13	0	Reporting Error
Healthy PA	763	781	Reporting Error
Keystone First			
Health Partners	13	14	Reporting Error
CHIP			
Geisinger	0	4	Reporting Error
UPMC Community	0	1	Reporting Error
Health Choice			

For FYE 6/30/18	Originally	Substantiated	Explanation of
OOS Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
New York	0	5	Reporting Error

DHS will use all substantiated reported claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2021 Tobacco

Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

Our office is currently reviewing all facilities that are potentially eligible for a 2021 Tobacco Settlement subsidy entitlement payment. After all the reviews are completed, we will prepare for DHS' use a report detailing the results of all of our reviews. PHC4 and DHS will contact you with instructions regarding entering adjustments to your facility's originally submitted claims and MA days data based on the results of our review, as applicable.

As a reminder, this facility may submit for our review any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2019, which the facility now believes qualify as self-pay claims, and which have total charges above this facility's threshold of \$138,267.86. We refer to these types of claims as "additional claims" and these additional claims must be submitted to the Department of the Auditor General no later than October 31, 2020. The results of our review of each facility's submitted additional claims data will be detailed in individualized reports sent to each respective hospital that submitted additional claims.

We thank the staff of Suburban Community Hospital for the cooperation extended to us during the course of our review. If you have any questions, please feel free to contact Tracie Fountain, CPA, Director, Bureau of Children and Youth Services Audits at 717-787-1159.

Sincerely,

Eugnt O-Paspur

Eugene A. DePasquale Auditor General

SUBURBAN COMMUNITY HOSPITAL REPORT DISTRIBUTION 2021 TOBACCO SETTLEMENT PAYMENT DATA

This report was initially distributed to:

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Ms. Erica Eisenacher HSPS Bureau of Fiscal Management Department of Human Services

Ms. Susan McLaughlin Revenue Cycle Project Manager Suburban Community Hospital

This report is a matter of public record and is available online at <u>www.PaAuditor.gov</u>. Media questions about the report can be directed to the Pennsylvania Department of the Auditor General, Office of Communications, 229 Finance Building, Harrisburg, PA 17120; via email to: <u>news@PaAuditor.gov</u>.