TOBACCO SETTLEMENT PROGRAM

UPMC Altoona Tobacco Settlement Payment Data Review Year 2021

May 2020



Commonwealth of Pennsylvania Department of the Auditor General

Eugene A. DePasquale • Auditor General



Commonwealth of Pennsylvania Department of the Auditor General Harrisburg, PA 17120-0018 Facebook: Pennsylvania Auditor General Twitter: @PAAuditorGen

EUGENE A. DEPASQUALE AUDITOR GENERAL

May 20, 2020

Ms. Monica Klatt Chief Financial Officer UPMC Altoona 620 Howard Avenue Altoona, PA 16601

Re: UPMC Altoona

Dear Ms. Klatt:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on their number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

At the request of DHS, the Department of the Auditor General performed a review¹ of UPMC Altoona's (facility) records to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively.

The purpose of our review was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2019 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients themselves toward their financial obligations may have reduced the allowable costs of the

¹ This review was not required to be and was not conducted in accordance with professional auditing or attestation standards.

respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2018.

The results of our review are as follows:

For Reported Claims:

Based on the PHC4 claims database for the fiscal year ended June 30, 2019, the facility reported 12 potentially eligible extraordinary expense claims for review. The results of our review disclosed that 11 of these 12 reported potentially eligible extraordinary expense claims met the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that should be made to the PHC4 Database. Since we determined that 11 of the 12 reported claims submitted by the facility qualify as extraordinary expense claims, this facility could be eligible for payment under the extraordinary expense method for the 2021 Tobacco Settlement Payment Year.

	Originally	Substantiated	Patient		
	Reported	Total Charges	Payments	Qualify (Yes/No) –	
Claim	Total	Based on	Applied to	Reason for Not	Adjustments
			11		Adjustments
No.	Charges	Account Notes	Account	Qualifying	Needed
1	\$219,340.25	\$219,340.25	\$0	Yes	Not Applicable
2	\$182,217.25	\$182,217.25	\$0	Yes	Not Applicable
3	\$174,756.25	\$174,756.25	\$0	Yes	Not Applicable
4	\$113,751.50	\$113,751.50	\$0	Yes	Not Applicable
5	\$112,138.00	\$113,607.75	\$0	Yes	An adjustment is
					needed to total
					charges
6	\$109,200.00	\$109,200.00	\$0	Yes	Not Applicable
7	\$103,647.00	\$0	\$0	No – Paid by MA	Claim should be
					removed from
					self-pay listing
8	\$98,155.75	\$98,155.75	\$0	Yes	Not Applicable
9	\$96,617.50	\$96,617.50	\$0	Yes	Not Applicable
10	\$89,907.22	\$89,907.22	\$0	Yes	Not Applicable
11	\$82,795.50	\$82,795.50	\$0	Yes	Not Applicable
12	\$79,122.00	\$79,122.00	\$5,700.00	Yes	Not Applicable

For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2018, our results are as follows:

For FYE 6/30/18	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Total Inpatient Days	90,497	90,497	Not Applicable

For FYE 6/30/18	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
FFS Days	2,601	2,601	Not Applicable

For FYE 6/30/18	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Best Healthcare	6,047	6,047	Not Applicable
Gateway Health	1,928	1,928	Not Applicable
MedPlus	1,086	1,086	Not Applicable
Community Care	4,212	4,212	Not Applicable
Behavioral Health			
Value Behavioral	211	211	Not Applicable
Health of PA			
Aetna	566	566	Not Applicable
Other PA MA	602	602	Not Applicable
Managed (SM)			

For FYE 6/30/18	Originally	Substantiated	Explanation of
OOS Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Delaware	3	3	Not Applicable
New Jersey	1	1	Not Applicable
New York	34	34	Not Applicable
Other	6	0	No overall variance ²
Other - California	0	2	
Other - Minnesota	0	4	
Other - Kentucky	14	14	Not Applicable
Other - PA & ZZ^3	303	303	Not Applicable

DHS will use all substantiated reported claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2021 Tobacco Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

Our office is currently reviewing all facilities that are potentially eligible for a 2021 Tobacco Settlement subsidy entitlement payment. After all the reviews are completed, we will prepare for DHS' use a report detailing the results of all of our reviews. PHC4 and DHS will

 $^{^2}$ There is no overall variance when comparing the submitted out-of-state days to the provider's supporting documentation; however, the supporting documentation included the breakdown between the states noted.

³ The out-of-state days that are listed as Pennsylvania are for patients with out-of-state insurance but reside in Pennsylvania. The code "ZZ" is for patients with out-of-state insurance but the state of residence is unknown.

contact you with instructions regarding entering adjustments to your facility's originally submitted claims and MA days data based on the results of our review, as applicable.

As a reminder, this facility may submit for our review any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2019, which the facility now believes qualify as self-pay claims, and which have total charges above this facility's threshold of \$74,550.12. We refer to these types of claims as "additional claims" and these additional claims must be submitted to the Department of the Auditor General no later than October 31, 2020. The results of our review of each facility's submitted additional claims data will be detailed in individualized reports sent to each respective hospital that submitted additional claims.

We thank the staff of UPMC Altoona for the cooperation extended to us during the course of our review. If you have any questions, please feel free to contact the Bureau of Children and Youth Services Audits at 717-787-1159.

Sincerely,

Eugnt O-Pasyn

Eugene A. DePasquale Auditor General

UPMC ALTOONA REPORT DISTRIBUTION 2021 TOBACCO SETTLEMENT PAYMENT DATA

This report was initially distributed to:

Ms. Sally Kozak

Deputy Secretary Office of Medical Assistance Programs Department of Human Services

Mr. R. Dennis Welker

Special Audit Services Bureau of Audits Office of the Budget

Mr. David Bryan

Manager Audit Resolution Department of Human Services

Ms. Monica Klatt Chief Financial Officer UPMC Altoona

Mr. Christopher Stockhausen Senior Director of Central Finance UPMC Health System

Ms. Frances Voelker

Senior Director of Revenue Cycle UPMC Health System

Mr. Alexander Matolyak Director

Division of Audit and Review Department of Human Services

Ms. Tina Long Director Bureau of Financial Operations Department of Human Services

Ms. Erica Eisenacher HSPS Bureau of Fiscal Management Department of Human Services

Mr. Gerald Enos Manager of Revenue Cycle UPMC Health System

Ms. Patricia Devlin Director of Revenue Cycle UPMC Health System

This report is a matter of public record and is available online at <u>www.PaAuditor.gov</u>. Media questions about the report can be directed to the Pennsylvania Department of the Auditor General, Office of Communications, 229 Finance Building, Harrisburg, PA 17120; via email to: <u>news@PaAuditor.gov</u>.