# TOBACCO SETTLEMENT PROGRAM

# UPMC Carlisle Tobacco Settlement Payment Data Review Year 2021

August 2020



Commonwealth of Pennsylvania Department of the Auditor General

Eugene A. DePasquale • Auditor General



Commonwealth of Pennsylvania Department of the Auditor General Harrisburg, PA 17120-0018 Facebook: Pennsylvania Auditor General Twitter: @PAAuditorGen

EUGENE A. DEPASQUALE AUDITOR GENERAL

August 14, 2020

Ms. Patrice Taleff System Vice President of Revenue Cycle UPMC Pinnacle 409 South 2<sup>nd</sup> Street, Suite 2B Harrisburg, PA 17104

Re: UPMC Carlisle

Dear Ms. Taleff:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on their number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

At the request of DHS, the Department of the Auditor General performed a review<sup>1</sup> of UPMC Carlisle's (facility) records to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively.

The purpose of our review was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2019 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients themselves toward their financial obligations may have reduced the allowable costs of the

<sup>&</sup>lt;sup>1</sup> This review was not required to be and was not conducted in accordance with professional auditing or attestation standards.

respective claim when determining eligibility. We also determined whether this facility could substantiate total inpatient days and total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2018.

The results of our review are as follows:

## For Reported Claims:

Based on the PHC4 claims database for the fiscal year ended June 30, 2019, the facility did not have any potentially eligible extraordinary expense claims for review and, therefore, the facility is not eligible for payment under the extraordinary expense method for the 2021 Tobacco Settlement Payment Year unless, as detailed below, additional claims are submitted and deemed eligible.

## For Total Inpatient Days and Total MA Days:

For the total inpatient days and total MA days for fiscal year ended June 30, 2018, our results are as follows:

For FYE 6/30/18	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Total Inpatient Days	15,907	15,907	Not Applicable

For FYE 6/30/18	Originally	Substantiated	Explanation of
	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
FFS Days	412	441	Reporting Error

For FYE 6/30/18	Originally	Substantiated	Explanation of
HMO Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Amerihealth Caritas	476	506	Reporting Error
Unison – United	146	157	Reporting Error
Healthcare			
Gateway Health	540	613	Reporting Error
Plan			
Aetna Better Health	17	101	Reporting Error
UPMC for You	31	32	Reporting Error
Amerihealth	1	1	Not Applicable
Northeast			
Health Partners	4	4	Not Applicable
Medicaid			

For FYE 6/30/18	Originally	Substantiated	Explanation of
OOS Days	Submitted Number	Number Based on	Difference
	of Days	Source Documents	
Not Applicable	0	0	Not Applicable

DHS will use all substantiated additional claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2021 Tobacco Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

Our office is currently reviewing all facilities that are potentially eligible for a 2021 Tobacco Settlement subsidy entitlement payment. After all the reviews are completed, we will prepare for DHS' use a report detailing the results of all of our reviews. PHC4 and DHS will contact you with instructions regarding entering adjustments to your facility's originally submitted claims and MA days data based on the results of our review, as applicable.

As a reminder, this facility may submit for our review any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2019, which the facility now believes qualify as self-pay claims, and which have total charges above this facility's threshold of \$75,948.41. We refer to these types of claims as "additional claims" and these additional claims must be submitted to the Department of the Auditor General no later than October 31, 2020. The results of our review of each facility's submitted additional claims data will be detailed in individualized reports sent to each respective hospital that submitted additional claims.

We thank the staff of UPMC Pinnacle for the cooperation extended to us during the course of our review. If you have any questions, please feel free to contact Tracie Fountain, CPA, Director, Bureau of Children and Youth Services Audits at 717-787-1159.

Sincerely,

Eugn f. O-Paspur

Eugene A. DePasquale Auditor General

# UPMC CARLISLE REPORT DISTRIBUTION 2021 TOBACCO SETTLEMENT PAYMENT DATA

This report was initially distributed to:

### Ms. Sally Kozak

Deputy Secretary Office of Medical Assistance Programs Department of Human Services

#### Mr. R. Dennis Welker

Special Audit Services Bureau of Audits Office of the Budget

# Mr. David Bryan

Manager Audit Resolution Department of Human Services

# Ms. Patrice Taleff

System Vice President of Revenue Cycle UPMC Pinnacle

# Mr. Christopher Stockhausen

Senior Director of Central Finance UPMC Health System

## **Ms. Patricia Devlin** Director of Revenue Cycle UPMC Health System

**Ms. Karen Smith** Reimbursement Team Lead UPMC Pinnacle

#### Mr. Alexander Matolyak Director

Division of Audit and Review Department of Human Services

## **Ms. Tina Long** Director Bureau of Financial Operations Department of Human Services

# **Ms. Erica Eisenacher** HSPS Bureau of Fiscal Management Department of Human Services

## Mr. Gerald Enos Manager of Revenue Cycle UPMC Health System

## **Ms. Frances Voelker** Senior Director of Revenue Cycle UPMC Health System

## **Mr. Ronald Struckus** Director of Reimbursement UPMC Pinnacle

This report is a matter of public record and is available online at <u>www.PaAuditor.gov</u>. Media questions about the report can be directed to the Pennsylvania Department of the Auditor General, Office of Communications, 229 Finance Building, Harrisburg, PA 17120; via email to: <u>news@PaAuditor.gov</u>.