

TOBACCO SETTLEMENT PROGRAM

UPMC Susquehanna Williamsport Tobacco Settlement Payment Data Review Year 2020

November 2019



Commonwealth of Pennsylvania
Department of the Auditor General

Eugene A. DePasquale • Auditor General



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Department of the Auditor General
Harrisburg, PA 17120-0018
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**EUGENE A. DePASQUALE
AUDITOR GENERAL**

November 14, 2019

Mr. Christopher Stockhausen
Chief Financial Officer
UPMC Susquehanna
Two Hot Metal Street
3rd Floor, Quantum Building
Pittsburgh, PA 15203

Re: UPMC Susquehanna Williamsport

Dear Mr. Stockhausen:

The Tobacco Settlement Act of June 26, 2001 (P.L. 755, No. 77), as amended, 35 P.S. § 5701.101 et seq., mandated the Department of Human Services (DHS) to make payments to hospitals for a portion of uncompensated care services provided by these facilities. Hospitals that qualify can receive payments using either an uncompensated care approach or an extraordinary expense approach. The uncompensated care score of each hospital is determined by using three-year averages from five main data elements (for a total of fifteen data elements). These data elements are uncompensated care costs, net patient revenues, Medicare supplemental security income (Medicare SSI) days, Medical Assistance (MA) days and total inpatient days. A hospital qualifies for an extraordinary expense payment based on their number of qualified claims. Qualified claims are those claims in which the cost of the claim exceeds twice the average cost of all claims for that particular facility and for which the hospital provided inpatient services to an uninsured patient.

At the request of DHS, the Department of the Auditor General performed a review¹ of UPMC Susquehanna Williamsport's (facility) records to substantiate the claims data and days data it submitted to the Pennsylvania Health Care Cost Containment Council (PHC4) and DHS, respectively.

The purpose of our review was to determine whether this facility reported any potentially eligible extraordinary expense claims for the fiscal year ended June 30, 2018 and, if so, verify whether corresponding patients were uninsured and the facility received no compensation from

¹ This review was not required to be and was not conducted in accordance with professional auditing or attestation standards.

third party payers such as Medicare, Medicaid, or Blue Cross. Payments made by the patients themselves toward their financial obligations may have reduced the allowable costs of the respective claim when determining eligibility. We also determined whether this facility could substantiate total MA days as reported on its submitted MA-336 cost reports, if filed with DHS, for the fiscal year ended June 30, 2017.

The results of our review are as follows:

For Reported Claims:

Based on the PHC4 claims database for the fiscal year ended June 30, 2018, the facility reported 22 potentially eligible extraordinary expense claims, totaling \$2,900,933.06, for review. We reviewed 16 of these reported claims, representing at least 80% of the hospital’s total dollar value of reported claims.² The results of our review disclosed that six of these 16 reported potentially eligible extraordinary expense claims met the criteria to qualify as extraordinary expense claims. The chart below details our results and explains any adjustments that should be made to the PHC4 Database. Since we determined that six of these 16 reported claims submitted by the facility qualify as extraordinary expense claims, this facility could be eligible for payment under the extraordinary expense method for the 2020 Tobacco Settlement Payment Year.

| Claim No. | Originally Reported Total Charges | Substantiated Total Charges Based on Account Notes | Patient Payments Applied to Account | Qualify (Y/N) – Reason for Not Qualifying | Adjustment(s) Needed |
|-----------|-----------------------------------|--|-------------------------------------|---|---|
| 1 | \$304,130.33 | \$290,176.33 | \$0 | Yes | An adjustment is needed to total charges |
| 2 | \$246,235.88 | \$0 | \$0 | No – Still an active claim | Claim should be removed from self-pay listing |
| 3 | \$201,997.44 | \$192,640.44 | \$0 | Yes | An adjustment is needed to total charges |
| 4 | \$183,073.01 | \$0 | \$0 | No – Paid by the patient | Claim should be removed from self-pay listing |
| 5 | \$179,070.30 | \$0 | \$0 | No – Paid by the patient | Claim should be removed from self-pay listing |
| 6 | \$174,177.17 | \$0 | \$0 | No – Still an active claim | Claim should be removed from self-pay listing |
| 7 | \$127,228.01 | \$0 | \$0 | No – Paid by the patient | Claim should be removed from self-pay listing |

² The facility is responsible for self-reviewing the remaining claims during the PHC4 “open window” period.

| Claim No. | Originally Reported Total Charges | Substantiated Total Charges Based on Account Notes | Patient Payments Applied to Account | Qualify (Y/N) – Reason for Not Qualifying | Adjustment(s) Needed |
|-----------|-----------------------------------|--|-------------------------------------|---|---|
| 8 | \$124,764.82 | \$133,014.24 | \$0 | Yes | An adjustment is needed to total charges |
| 9 | \$124,535.94 | \$0 | \$0 | No – Paid by the patient | Claim should be removed from self-pay listing |
| 10 | \$122,467.44 | \$0 | \$0 | No – Paid by the patient | Claim should be removed from self-pay listing |
| 11 | \$114,412.48 | \$0 | \$0 | No – Still an active claim | Claim should be removed from self-pay listing |
| 12 | \$105,780.81 | \$101,498.81 | \$0 | Yes | An adjustment is needed to total charges |
| 13 | \$104,566.99 | \$0 | \$0 | No – Paid by the patient | Claim should be removed from self-pay listing |
| 14 | \$96,576.40 | \$90,624.40 | \$0 | Yes | An adjustment is needed to total charges |
| 15 | \$94,706.39 | \$90,681.39 | \$0 | Yes | An adjustment is needed to total charges |
| 16 | \$92,651.45 | \$0 | \$0 | No – Paid by insurance | Claim should be removed from self-pay listing |

For MA Days:

For the total MA days for fiscal year ended June 30, 2017, our results are as follows:

| For FYE 6/30/17 | Originally Submitted Number of Days | Substantiated Number Based on Source Documents | Explanation of Difference |
|-----------------|-------------------------------------|--|---------------------------|
| FFS Days | 1,113 | 1,113 | Not Applicable |
| HMO Days | 5,859 | 5,859 | Not Applicable |
| OOS Days | 9 | 47 | Reporting error |

DHS will use all substantiated reported claims and number of days to calculate this facility's eligibility to receive, and if deemed eligible, its subsidy entitlement under both the extraordinary expense and uncompensated care methods. If eligible under both methods, DHS will allow the facility to choose the method to be used to calculate the facility's 2020 Tobacco

Settlement subsidy entitlement payment. DHS establishes the date that these payments will be distributed to all eligible hospitals.

Our office is currently reviewing all facilities that are potentially eligible for a 2020 Tobacco Settlement subsidy entitlement payment. After all the reviews are completed, we will prepare for DHS' use a report detailing the results of all of our reviews. PHC4 and DHS will contact you with instructions regarding entering adjustments to your facility's originally submitted claims and MA days data based on the results of our review.

As a reminder, this facility was to submit for our review, by October 31, 2019, any claims coded as having Medicare, Medicaid, or any other insurance when submitted to the PHC4 for the fiscal year ended June 30, 2018, which the facility believed qualified as self-pay claims, and which had total charges above the facility's threshold of \$78,315.40; we refer to these types of claims as "additional claims." However, as of October 31, 2019, UPMC Susquehanna Williamsport did not submit any additional claims for our review. For those facilities that submitted additional claims for our review, the results of our review of these facilities' submitted additional claims data will be detailed in individualized reports sent to each such respective hospital.

We thank the staff of UPMC Susquehanna for the cooperation extended to us during the course of our review. If you have any questions, please feel free to contact the Bureau of Children and Youth Services Audits at 717-787-1159.

Sincerely,

A handwritten signature in black ink, appearing to read "Eugene A. DePasquale". The signature is fluid and cursive, with a long horizontal stroke at the end.

Eugene A. DePasquale
Auditor General

**UPMC SUSQUEHANNA WILLIAMSPORT
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2020 TOBACCO SETTLEMENT PAYMENT DATA**

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